2024

S.R. Management Consultants (Pvt) Ltd

Setting industry standards for excellence, agility, and transformative impact in a dynamic business environment.

Our Vision

To be the first choice for BPO services, partnering with clients to add the greatest value and help them achieve greatness in their endeavors.

Our Mission

To provide unparalleled BPO services that empower our clients and employees to achieve excellence, fostering partnerships built on trust, innovation, and mutual success.

We aspire to set the industry standards for excellence, agility, and transformative impact in a dynamic business environment
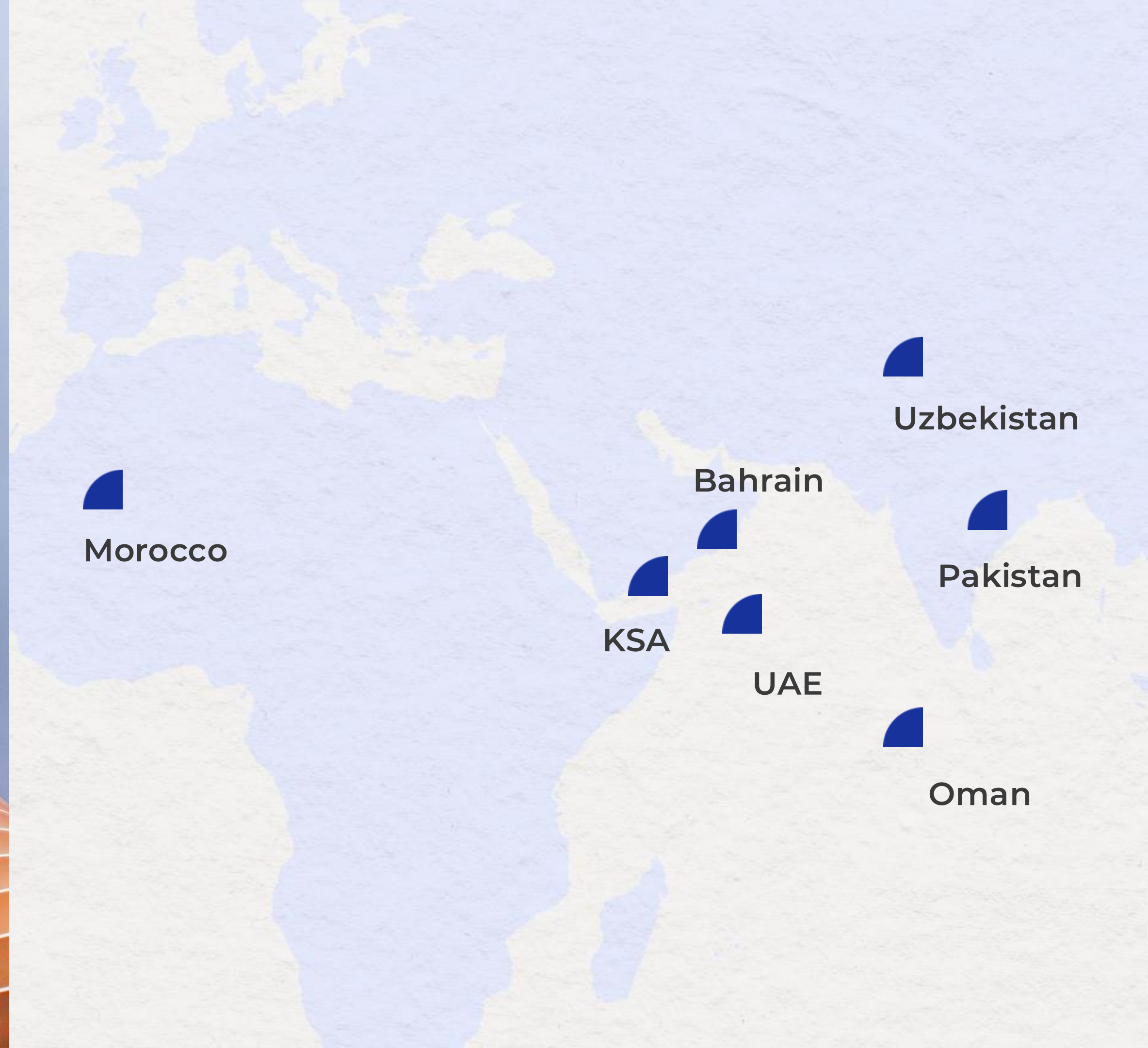
Organization Chart

Board of Directors (BOD)

03 Members | Incl. CEO

Executive Leadership Team

05 Members | Reports to the CEO

CEO	CFO	CPO	CMO	CIO
(Board Member)	Chief Financial Officer	Chief People Officer	Chief Marketing Officer	Chief Information Officer

Management Level

33 Members | Reports to Respective Executives

Financial Controllers	Accounts Managers	Procurement Managers	Internal Audit Managers	IT Manager	HR Manager	IT Audit Managers
Rpt. to CEO	Rpt. to CFO	Rpt. to CEO	Rpt. to CEO	Rpt. to CIO	Rpt. to CPO	Rpt. to CEO

Support and Technical Staff

115+ Members | Reports to respective managers

Working in accounting, procurement, internal audit, internal control, IT, HR, etc.

Administrative Staff

10+ Members | Reports to the CEO

Support roles like administrative assistants, office management, etc.

Serving a Global Clientele

Morocco

Bahrain
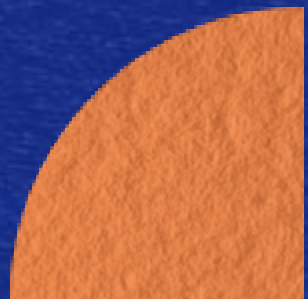
Uzbekistan

KSA

UAE

Pakistan

Oman

Powering ASR *BPO*

Global 250

We serve as trusted partner to one of the Global 250 Most Valuable Companies

6
Countries

400+
People

250
Clients

95/100 of our top clients on 5+ yrs retainer

BPO Services

CORE SERVICES

- End-to-end Accounting
- Supply Chain Support
- Risk Management & Internal Control Function
- Corporate Finance Function
- Tax Preparation & Filing
- Manpower/human Resource Outsourcing
- Internal Audit Function
- Payroll Verification
- Remote Auditors
- Transaction Verification Services

Consulting Services

SECONDARY SERVICES

- Internal audit & Risk Management
- Financial Modelling, Feasibilities, & Business Plans
- IFRS
- Digital Transformation
- Monitoring & Evaluation Services
- ESG Reporting
- Business Process Re-engineering
- Start-up Advisory
- Restructuring Studies
- Business Valuations, M&A, & Transaction Advisory

Audit Services

Forensic Audit

Forensic audit services play a crucial role in identifying, investigating, and resolving financial discrepancies and fraud.

At ASR, our forensic audit experts examine financial records with precision to uncover hidden transactions, irregularities, and misappropriation of funds.

We specialize in assisting clients through fraud detection and prevention and internal investigations.

Information System Audits

In the age of digital transformation, safeguarding information systems has become essential for business continuity and data integrity.

ASR offers specialized Information System Audit services designed to evaluate the security, integrity, and efficiency of IT systems.

Our audit focuses on data security, IT governance, and process optimization.
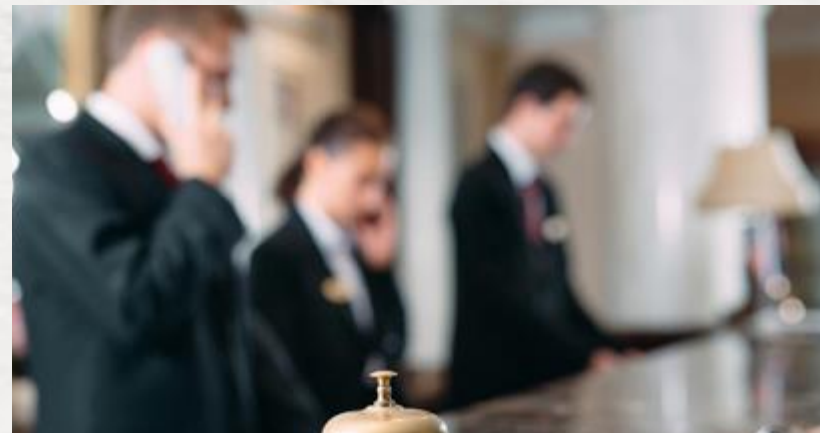
Industries Served

Automotive

Consumer Products

Retail, Wholesale, Distribution

Hospitality

Engineering, Construction

Real Estate

Energy

Power, Utilities, Renewables

Healthcare

Not-for-profit

Technology

Why *Outsource?*

- Focus on core competency
- Take processes to best-in-class
- Minimize capital investment
- 25-50% cost savings
- Leverage global talent pool

FAQs

How does ASR BPO ensure data privacy?

We prioritize data privacy through a comprehensive IT security policy, which includes physical access controls, continuous internet connectivity, firewalls, and the disabling of USB ports and printing capabilities.

We enforce strict confidentiality measures to protect client data at all times.

Common
BPO *Concerns*

How does ASR BPO maintain control and oversight for clients?

We maintain full visibility and control through a transparent transition process, supported by a robust governance model.

Our clients have continuous access to performance data, and we conduct regular feedback loops to ensure alignment with client expectations.

FAQs

FAQs

- **How does ASR BPO handle cultural alignment with clients?**

  At ASR BPO, we emphasize a strong cultural match by hiring professionals who embody our right- people values and culture.

  We also provide multilingual support to bridge any language gaps and ensure effective communication across cultures.

Common
BPO *Concerns*

FAQs

Can ASR BPO scale services as my business grows?

Absolutely.

We are equipped to scale services according to your business needs, supported by a dedicated HR team for immediate resource availability and a talent pool skilled in various domains, including IFRS, ERP suites, supply chain, and IT.

Common
BPO *Concerns*

FAQs

How does ASR BPO manage knowledge transfer?

We ensure a smooth knowledge transfer through a comprehensive onboarding training module and detailed documentation processes.

Our teams are trained to assimilate and transfer knowledge effectively, minimizing disruptions during transitions.

Common
BPO *Concerns*

FAQs

How does ASR BPO protect intellectual property?

We enforce strict intellectual property protection measures through our comprehensive IT security policy.

This includes physical and digital safeguards, confidentiality agreements, and monitoring mechanisms to ensure your intellectual property is secure.

Common
BPO *Concerns*

How We Stand Out From The Rest

Cost Effective

Consistent Feedback Loops
with customers for enhanced communication

Uninterrupted Internet Connectivity

Strong KPI Compliance & Monitoring Mechanism

Long term partnership
not just a vendor relationship

Comprehensive Talent Acquisition, Staff Retention, L&D, & Performance Monitoring Policies

Comprehensive Onboarding Training Module

Monthly & Quarterly Performance Reviews

Visible & Transparent Transition Process
with a robust **governance model**

Focus on Process Improvement
We employ Lean Six Sigma & Business Process Reengineering (BPR) methodologies for process improvement

No Time-Zone Barrier

Process & Quality Control

Comprehensive IT Security Policy
(physical access controls, continuous internet connectivity, confidentiality and data security, firewalls, disabling printing & USB ports,

Dedicated HR team
for immediate resource availability

Robust Business Continuity Plan
(alternate well-equipped operational office site, multiple power/energy sources, dedicated working space for outsourcing teams)

Talent Pool
(IFRS, ERP suites – Oracle, SAP, Odoo, MS Dynamics, QuickBooks, supply chain, IT)

Multilingual Support

Right-People Values & Culture

Attrition Rate Less Than 10%

Tools *we use*

ORACLE
E-BUSINESS SUITE

ORACLE
FUSION APPLICATIONS

ORACLE
NETSUITE

Kyriba

SAP S/4 HANA

SAP ®Business One

odoo

intuit quickbooks.

ZOHO

Contact Us

Phone

+971 53 512 8990   +92 321 481 6856

+92 300 485 3639

Email

info@asrbpo.pk

Website

www.asrbpo.com

Address

Pakistan Office

S.R. Management Consultants (Pvt) Ltd

275, H-1, Johar Town, Lahore, Pakistan

UAE Office

Office 1509, 15th Floor, Citadel Tower, Business Bay, Dubai, UAE