

Dear Member,

Greetings from Salaam Takaful Limited,

Taking this opportunity, would like to thank you for your trust and confidence posted on us to serve you under Group Health Takaful Plan.

To ensure seamless services, we request you to utilize Salaam Takaful's approved panel hospitals and avail Cashless facilities in case of hospitalization, subject to prior approval. (List of panel hospital is available on web site and Salaam Mobile application).

Prior approval for Planned/Non-Emergency cases minimum 48 Hour before Admission/Procedure:

In case of non-emergency hospitalization at panel hospital, concern members are advised to take prior approval Minimum **48 Hours** from Salaam Takaful before hospitalization. This will facilitate you in admission and/or out of pocket expenses.

How to take prior approval for Planned/Non-Emergency Cases:

- Members are advised to choose panel hospitals.
- Submit doctor's note/Prescription & case summary along with health card to the corporate department of panel Hospital, Hospital will contact to Salaam Takaful Limited for prior approval and after receiving approval/Query from Salaam Takaful the hospital will share the same with employee/patient.
- Members can also take prior approval for submitting the Doctor's note/Prescription & case summary along with health card to the care taker/Point of contact person of your company. After receiving the details Salaam Takaful will directly share approval with panel hospital and your contact person.

How to take approval for Emergency Treatment:

- Employee/Patient visit to corporate department of panel hospital along with health card, Doctor notes / Case summary for the admission.
- For any ambiguity or query members can directly call to our hotline numbers for information and opinion.

1. **Karachi Hotlines Numbers – 0302-8228212 / 0303-8228466**
2. **Lahore Hotline Number – 0333-2166601**
3. **Islamabad Hotline Number – 0301-1011635**

Advantages of using panel hospital:

- Cashless Treatment available at Salaam Takaful's largest network of hospital (400+) in Pakistan.
- Better utilization of annul limit.
- Salaam Takaful's dedicated team of Case Managers visit hospital and facilitate the hospital.
- Member have a choice of Quality treatment at approved panel and manage his/her annual limit efficiently.
- No hassle for documentation and waiting for payment reimbursement.

Note: Please use panel hospitals to avoid deduction in re-imburement claims.

Main purpose of above is to facilitate our members and ensure our availability at the time of need. Further, this will help Salam Takaful to monitor and efficiently facilitate our ensured member.

Once again, thank you for your trust and confidence on us and will assure you best possible services.